

FORM #DC-1

DISTRICT OF COLUMBIA
CONSUMER NOTICE

If you are dissatisfied with the resolution reached through the internal grievance system provided by your insurance carrier or Insurance Benefit Administrators, and that resolution is in regard to Medical Necessity, you may contact the Director of the Department of Health at the following:

**Attention: Grievance Coordinator
District of Columbia Department of Health
Office of the General Counsel
Grievance and Appeals Coordinator
825 North Capitol Street, NE, Room 4119
Washington, DC 20002
(202) 442-5979**

If you are dissatisfied with the resolution reached through the internal grievance system provided by your insurance carrier or Insurance Benefit Administrators, and that resolution is in regard to all other grievances, you may contact the Commissioner at the following:

**Commissioner
Department of Insurance, Securities and Banking
810 First Street, NE
Suite 701
Washington, DC 20002
(202) 727-8000**